

SERVICE CENTRE PRICE LIST

Service charges shown are inclusive of labour and VAT. Parts costs are additional, as required. Any additional parts will be quoted prior to commencement of work.

Please note that all service work is prioritised for Fully Charged customers and our workshop staff withhold the right not to accept service or repairs from non-Fully Charged customers especially during peak times.

Gold Service - £140.00

The bike is stripped to its bare frame and components are removed, overhauled and refitted, complete with any adjustments that might be required. This is recommended as an annual service for any bike in high-frequency use and includes;

- Bike stripped to frame/forks which are then checked for alignment and damage.
- Headset and Bottom bracket cleaned & inspected for wear and refitted.
- Wheel hubs bearings cleaned & checked for wear.
- Tyres checked for condition, tyres inflated to correct pressure.
- Wheels checked for spoke tension and trueness and rim wear.
- Gears & brakes cleaned, checked for condition, refitted & adjusted.
- Brake pads checked for wear.
- Transmission cleaned, checked for wear, lubricated and re fitted.
- Bike re assembled, fixings tightened using correct torque settings.
- Battery, motor and all connections checked and tested.

Silver Service - £80.00

Same as Bronze Service below but also includes the following:

- Transmission parts removed, cleaned, checked for wear, lubricated & re fitted.

Bronze Service - £45.00

Dependant on usage a Bronze Service is recommended every six months.

As part of the Bronze Service the whole bike is checked for condition and adjusted. It does not include stripping the bike down or cleaning and degreasing, but does include the following:

- Frame & fork inspected for alignment & damage. Headset & bottom bracket checked for adjustment. Wheel hubs checked for adjustment.
- Wheels rims checked for trueness and condition.
- Tyres checked for condition & inflated to correct pressure. Gears & brakes checked & adjusted correctly. Transmission Parts checked for condition & lubricated.

Health Check - £30.00

The Health Check is a basic service for bikes needing a check rather than a service. It is included free with every new bike and is recommended to be carried out within 6 weeks of purchase. The Health Check includes the following:

- Headset & bottom bracket checked and adjusted. Crank bolts tightened.
Gears & Brakes cables adjusted as necessary. Wheels checked for trueness.
- Wheels hubs checked for adjustment.
All nuts & bolts tightened using correct torque settings. Transmission lubricated. (Please add £2.00 for quality lubrication)

Pre Delivery Inspection / Bike Assembly - £30.00

This is the assembly of a bicycle not supplied by Fully Charged. The bike will be inspected, assembled, adjusted and road tested.

Gears/Transmission Service - £25.00

This can greatly improve the performance of a bike. The whole transmission parts are removed & cleaned then reassembled & lubricated. The alignments of the gear mechanisms are checked & cabling adjusted.

Brake Service - £15.00

Front & rear brake cables removed and checked for condition, lightly lubed & refitted or replaced if required (any parts not included in price). Brake pads will be checked for wear & condition & replaced if necessary.

Hydraulic Brake Service - £25.00 each

Hydraulic Disc Brakes will be cleaned & inspected for damage or wear. Brakes will be bled with fresh hydraulic fluid. Pads will be renewed if necessary (any parts not included in price)

Wheel Building - £30.00 each *(Sorry, but we do not work with eBike 'kit' motors)*

Had an accident and damaged your eBike wheel? We can build any wheels by hand using any combination of rim & spoke. We can advise on various spoke patterns most suitable to your requirements. Price is for labour only and does not include cost of spokes, rims or hubs.

Wheel Truing – From £20.00 (+ £1.00 per spoke)

Depending on how much time it takes to true a wheel and so price varies accordingly.

Punctures *(labour only, does not include replacement innertube)*

Wheel only, Front or Rear - £8

Front Wheel Puncture on the bike - £10

Rear Wheel Puncture on the bike - £20

Suspension Service Handling Fee - £30.00

Suspension is normally services off-site by a third-party, due to its specialist nature and tooling requirements Price includes fork/shock removal, postage and packaging, plus re-fitting on return

Cleaning Fee - £30.00

Includes de-greasing and rinsing.

Fitting of Fork - £30.00

Includes cutting the fork to size and fitting of brake and other associated parts.

Fitting of Bottom Bracket - £20.00**Fitting of Headset - £20.00****Re-tape handlebars - £15.00****Replace Chain - £10.00****Replace Cassette - £20.00****Fitting accessories onto new bikes – Free***

*If accessories are purchased from Fully Charged Ltd at time of purchasing new bike then these will be fitted free of charge.

Fitting accessories – From £5.00

For fitting lightsets, computers, carriers, bottle cages etc. a minimum charge of £5.00 will be levied.

Storage - £5.00 per week

While your bike is with us for waiting for repair and or spare part to arrive we will store it for you free of charge. For extended storage following completion of repairs we will charge a fee of £5.00 per week.

Courtesy Bikes – Free of Charge

To keep you cycling while your bike is in for repair we are able to offer you a courtesy bike free of charge. Courtesy bikes are limited and available on a first come first served basis.