

SERVICE CENTRE PRICE LIST

Service charges are inclusive of labour and VAT. Parts costs are additional, as required. Any additional parts will be quoted prior to commencement of work.

Gold Service - £180.00

The bike is stripped to its bare frame and components are removed, overhauled and refitted, complete with any adjustments that might be required. This is recommended if your bike is in need of real TLC!

- Software update and eBike diagnostic check
- Bike stripped to frame/forks which are then checked for alignment and damage.
- Headset and Bottom bracket cleaned & inspected for wear and refitted.
- Wheel hubs bearings cleaned & checked for wear.
- Tyres checked for condition, tyres inflated to correct pressure.
- Wheels checked for spoke tension and trueness and rim wear.
- Gears & brakes cleaned, checked for condition, refitted & adjusted.
- Brake pads checked for wear.
- Transmission cleaned, checked for wear, lubricated and re fitted.
- Bike re assembled, fixings tightened using correct torque settings.
- Battery, motor and all connections checked and tested.

Silver Service - £80.00

All components will be cleaned, adjusted, lubricated and polished with silicone free polish. If there are any major parts that need replacing we will contact you before going ahead. This is the recommended annual service for your bike.

- Software update and eBike diagnostic check
- Frame & fork inspected for alignment & damage.
- Headset & bottom bracket checked for adjustment.
- Wheel hubs checked for adjustment.
- Wheels rims checked for trueness and condition.
- Tyres checked for condition & inflated to correct pressure.
- Gears & brakes checked & adjusted correctly.
- Transmission Parts checked for condition & lubricated.
- Transmission parts removed, cleaned, checked for wear, lubricated & re-fitted.

Bronze Service - £45.00

A PDI level service for your eBike, which includes safety check, minor adjustments only and lubrication. Parts fitting and adjustments are extra.

- Software update and eBike diagnostic check

- Frame & fork inspected for alignment & damage.
- Headset & bottom bracket checked for adjustment.
- Wheel hubs checked for adjustment.
- Wheels rims checked for trueness and condition.
- Tyres checked for condition & inflated to correct pressure.
- Gears & brakes checked & adjusted correctly.
- Transmission Parts checked for condition & lubricated.

Bosch eBike Service Options:

Battery recharge – Free

Software update - £20

Bosch Battery Capacity Test - £20

Bosch Purion Upgrade - £99

Bosch Kiox Upgrade - £129

Bosch Nyon Upgrade - £400

Health Check - £40.00

The Health Check is a basic service for bikes needing a check rather than a service. It is included free with every new bike and is recommended to be carried out within 6 weeks of purchase. The Health Check includes the following:

- Headset & bottom bracket checked and adjusted. Crank bolts tightened.
Gears & Brakes cables adjusted as necessary.
- Wheels checked for trueness.
- Wheel hubs checked for adjustment.
- All nuts & bolts tightened using correct torque settings.
- Transmission lubricated.

Gears/Transmission Service - £25.00

This can greatly improve the performance of a bike. The whole transmission parts are removed & cleaned then reassembled & lubricated. The alignments of the gear mechanisms are checked & cabling adjusted.

Brake Service - £15.00

Front & rear brake cables removed and checked for condition, lightly lubed & refitted or replaced if required (any parts not included in price). Brake pads will be checked for wear & condition & replaced if necessary.

Hydraulic Brake Service - £25.00 each

Hydraulic Disc Brakes will be cleaned & inspected for damage or wear. Brakes will be bled with fresh hydraulic fluid. Pads will be renewed if necessary (any parts not included in price)

Wheel Building - £30.00 each

We can build any wheels by hand using any combination of rim & spoke. We can advise on various spoke patterns most suitable to your requirements. Price is for labour only and does not include cost of spokes, rims or hubs.

Wheel Truing – From £20.00 (+ £1.00 per spoke)

Depending on how much time it takes to true a wheel and so price varies accordingly.

Punctures (*labour only, does not include replacement innertube*)

Wheel only, Front or Rear - £8

Front Wheel Puncture on the bike - £10

Rear Wheel Puncture on the bike - £20

Suspension Service Handling Fee - £30.00

Suspension is normally services off-site by a third-party, due to its specialist nature and tooling requirements Price includes fork/shock removal, postage and packaging, plus re-fitting on return

Cleaning Fee - £30.00

Includes de-greasing and rinsing.

Fitting of Fork - £30.00

Includes cutting the fork to size and fitting of brake and other associated parts.

Fitting of Bottom Bracket - £20.00

Fitting of Headset - £20.00

Re-tape handlebars - £15.00

Replace Chain - £10.00

Replace Cassette - £20.00

Fitting accessories onto new bikes – Free*

*If accessories are purchased from Fully Charged Ltd at time of purchasing new bike then these will be fitted free of charge.

Fitting accessories – From £5.00

For fitting lightsets, computers, carriers, bottle cages etc. a minimum charge of £5.00 will be levied.

Storage - £5.00 per week

While your bike is with us for waiting for repair and or spare part to arrive we will store it for you free of charge. For extended storage following completion of repairs we will charge a fee of £5.00 per week.

Courtesy Bikes – Free of Charge

To keep you cycling while your bike is in for service or repair we are able to offer you a courtesy bike free of charge. Courtesy bikes are limited and available on a first come first served basis.